We Respect Your Privacy

Our office is dedicated to respecting and maintaining the privacy of your personal health information

How We Use Your Information

We are committed to collecting, using and disclosing your personal information only to provide our services when necessary under the of the Personal Health Information Protection Act, 2004 (PHIPA).

We collect, use and disclose your health information to:

- Treat and care for you
- Provide services to you
- Provide client surveys to you
- Deliver and evaluate our programs
- Plan, administer, and manage our internal operations
- Conduct research
- Comply with legal and regulatory requirements
- Fulfill other purposes permitted or required by law

Your Information; Your Choice

Your consent is required for any collection, use or disclosure of your personal health information. You have the right to make choices and control how your health information is collected, used and disclosed, subject to some limits. You may withdraw or withhold your consent for some of the ways we use or disclose your personal health information.

Safeguarding Your Privacy

Personal health information is protected with safeguards based on the sensitivity of the information. Our office is committed to maintaining the confidentiality of your personal health information. In addition, we continue ongoing privacy compliance through policies, procedures, audits, breach protocols, and safe practices.

For more information about how we handle your personal health information:

Call us at:
E-mail us at: privacy@gbfht.ca

You have the right to raise any concerns to the Information and Privacy Commissioner of Ontario if you feel we have violated your privacy rights.

Information and Privacy Commissioner of Ontario
2 Bloor St. E, Suite 1400 Toronto, ON. M4W 1A8
1(416) 326-3333 or 1(800) 387-0073
www.ipc.on.ca