

Resources to support the appropriate use and adoption of Virtual Care

Please find below links to resources to support the use of virtual care with your patients:

IMPLEMENTING AND IMPROVING VIRTUAL CARE IN YOUR SETTING - CONDITION INDEPENDENT

1. Canadian Medical Association (CMA) virtual care playbook for Canadian physicians
 - a. For: Physicians and patients
 - b. Focuses on key considerations for safe and efficient virtual care
 - i. [PDF document \(16 pages\)](#)
 - ii. [How to set up technology for virtual care \(2 minute video\)](#)
 - iii. [How to achieve website manner \(1 minute video\)](#)
 - iv. [Virtual care guide for patients \(10 pages\)](#)
2. Doctors of BC Virtual care guides and toolkits
 - a. For: Physicians (some info may only apply to BC)
 - i. [Virtual care quick start guide \(3 pages\)](#)
 - ii. [Virtual care toolkit \(20 pages\)](#)
3. Centre for Effective practice (CEP) virtual care resources
 - a. For: providers
 - b. Focuses on managing chronic illness during COVID-19
 - i. [Framework \(4 pages\)](#)
 - ii. [Telephone and Video \(2 pages\)](#)
 - iii. [Email and Secure Messaging \(2 pages\)](#)
4. Canadian Medical Protective association telehealth and virtual care resources
 - a. For: Providers
 - i. [Short learning activities, videos and podcasts accessible from their website](#)
5. Ontario College of family physicians resources: considerations for family physicians: balancing in person and virtual care
 - a. For: Providers
 - i. [PDF document \(3 pages\)](#)
6. Provincial Health Services Authority (BC) virtual care resources
 - a. For: Providers
 - i. [PDF Document \(20 pages\)](#)
7. Healthcare excellence canada virtual care resources for members of public
 - a. For: providers, patients, and caregivers
 - i. [Virtual care resources for providers](#)
 - ii. [Virtual care resources for patients and caregivers](#)
8. Virtual Care Accessibility Resources
 - a. For: those with vision and hearing impairments

“We strive to be the healthiest community in Canada.”



- i. [Canadian Hearing Services - Interpreting services](#)
 - ii. Accessibility features
 - 1. [Apple](#)
 - 2. [Android](#)
 - iii. [Canadian institute for the blind](#)
- 9. Problem based approach to the provider-directed patient self- exam
 - a. For: providers
 - i. [Video \(16-minutes\)](#)
- 10. Enhancing your 'websites' manner: optimize relationship centered care in virtual visits
 - a. For: providers
 - i. [Peer reviewed article \(9 pages\)](#)
- 11. Canada health Infoway: digital health learning program
 - a. For: patients, families, and caregivers
 - i. [Web Pages with many different resources to support patients](#)

IMPLEMENTING AND IMPROVING VIRTUAL CARE IN YOUR SETTING - CONDITION DEPENDENT

- 12. E-Modules for e-mental health implementation
 - a. For: Providers
 - i. [Module 1: Exploring the world of e-mental health](#)
 - ii. [Module 2: Roadmap for launching e-mental health](#)
 - iii. [Module 3: Building your digital skill set](#)
 - iv. [Module 4: Engaging clients in e-mental health](#)
- 13. Centre for effective practice virtual care resources
 - a. For: Providers and patients - specific resources on
 - i. [Alcohol use disorder](#)
 - ii. [Youth and young adult mood disorders](#)
 - iii. [Type 2 diabetes](#)
 - iv. [COPD](#)
- 14. The cold standard toolkit
 - a. For: Providers
 - i. [Toolkit \(posters and provider guides \(11 pages\)](#)

“We strive to be the healthiest community in Canada.”